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Facsimile Transmittal Page 5 06 5

Date: November 25, 2003

To: Brenda McArthur

PTO Refund Office

Fax No. (703) 308-5077

From: Gilbert Calice

Fax No. (954) 925-1101

E-mail:accounting@patentusa.com

Subject: Docket # GR00P1708 Serial # 09833260

Dear Brenda.

We kindly asked you to credit our PTO Account for the charge made on November 24, 2003. We were charged \$84.00 for 1 extra independent claim in excess of 3; however 2 were withdrawn when filing the amendment on November 24, 2003.

Please explain why this is a valid charge or credit our PTO Account \$84.00 for the independent claim.

Sincerely,

Gilbert Calice For the Firm